



DEWAN FILHARMONIK PETRONAS
KUALA LUMPUR, MALAYSIA



CANCELLATION OF CONCERTS FROM JULY TO DECEMBER 2021

Dear Friends of DFP and Valued Customers,

In view of the Government's extension of the Movement Control Order (MCO) under the National Recovery Plan for COVID-19 (NRP), all live performances with audiences are still not allowed to be resumed within this year. With this in mind, it is with deep regret that we would like to announce the cancellation of the following concerts:

- **Senandung Lebaran- A Tribute to S. Atan**
- **Hujan X MPYO**
- **Ruffedge**
- **Simfoni Mustika M. Nasir & MPO**
- **Malam Ritma Keroncong Yayasan Warisan Johor**
- **MPO & Aishah: A Musical Journey**

The ticket holders for these concerts have the option to:

- **EXCHANGE YOUR TICKET WITH POINTS OF FRIENDS OF DFP** – We are happy to exchange your ticket(s) with points from our Loyalty Program; Friends of DFP. OR
- **DONATE YOUR TICKET** – As a nonprofit organization, we rely on the audiences we serve. Your generous support is vital in helping DFP to fulfill its mission. We could not do what we do without you. Please consider donating your ticket(s) back to DFP and receive a donation receipt (tax deductible). OR
- **REQUEST FOR A REFUND** – The amount paid will be returned to the original mode of payment when you purchased the tickets. We anticipate high volume of requests and appreciate your patience for any potential delays. Some financial charges may be incurred depending on the mode of refund and this amount will be deducted from the refundable amount.

OUR BOX OFFICE CURRENTLY REMAINS CLOSED TO THE PUBLIC UNTIL FURTHER NOTICE.

However, as always, our Customer Relationship Management team is happy to assist you with any inquiry. You can reach us at boxoffice@dfp.com.my OR contactus@dfp.com.my Currently, we are responding to a high volume of e-mails, thus your inquiry may take longer than normal to answer. We appreciate your patience and understanding.

Thank you for your continuous support. Stay safe and we look forward to welcoming you again next season!